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31	☒ A	☐ B	☐ C	☐ D	☐ E
32	☐ A	☐ B	☒ C	☐ D	☐ E
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36	☐ A	☐ B	☐ C	☐ D	☒ E
37	☐ A	☒ B	☐ C	☐ D	☐ E
38	☐ A	☐ B	☐ C	☒ D	☐ E
39	☐ A	☐ B	☐ C	☒ D	☐ E

PRACTICE QUESTIONS

Corporate Housing Providers Association (CHPA)

CCHP

Corporate Housing Professional Certification Examination

EDITION

Demo

QUESTIONS

9

FORMAT

Limited Edition PDF

Before you begin

What this is

9 practice questions for Corporate Housing Providers Association (CHPA) CCHP , each with its answer key and an explanation. Answer a question before you read its key — the explanation is worth more once you have committed.

If something looks wrong

Send us three things and we will check it:

- the exam code, CCHP
- the question number
- the email address on your order

Write to **support@mometrix.net**. We reply within one business day.

QUESTION 1

SINGLE CHOICE

Which characteristic most accurately distinguishes corporate housing from extended-stay hotels?

- ☐ A Corporate housing units are always located within a single hotel property
- ☒ B Corporate housing provides furnished, apartment-style units with a living room, separate bedroom, and a full kitchen for stays of 30 days or longer
- ☐ C Corporate housing is reserved exclusively for employees of one corporation
- ☐ D Corporate housing offers only nightly housekeeping and no in-unit laundry

ANSWER B

WHY The defining feature of corporate housing is the apartment-style, fully furnished unit (including a full kitchen and separate sleeping and living areas) offered for extended stays, typically 30+ days. Option A is incorrect because corporate housing is usually in multi-unit residential buildings, not hotels. Option C is incorrect because guests come from many sources (relocation, insurance, government, project work), not one employer. Option D is incorrect because in-unit laundry is a common amenity in corporate housing, and housekeeping frequency differs by provider.

QUESTION 2

SINGLE CHOICE

Which of the following is one of the four primary customer segments served by corporate housing providers?

- ☐ A Casual vacation travelers booking weekend getaways
- ☒ B Insurance housing for policyholders displaced by covered loss
- ☐ C International cruise line passengers in port for a day
- ☐ D College students seeking off-campus dormitory alternatives

ANSWER B

WHY Insurance housing — accommodations provided to policyholders whose homes are uninhabitable due to a covered event such as fire, flood, or natural disaster — is a core customer segment for the corporate housing industry alongside corporate relocation, government/military, and project/demand-driven business travel. Options A, C, and D describe populations that corporate housing does not typically serve as primary clients.

QUESTION 3 SINGLE CHOICE

What is the primary mission of the Corporate Housing Providers Association (CHPA)?

- ☐ A To operate a global reservation system on behalf of its member companies
- ☒ B To promote the interests of the corporate housing industry through advocacy, education, and the establishment of professional standards
- ☐ C To certify individual apartment buildings for short-term rental compliance
- ☐ D To negotiate corporate housing rates directly with traveling employees

ANSWER B

WHY CHPA's mission centers on industry advocacy, professional education, and the development of standards (most notably the Certified Corporate Housing Professional, or CCHP, designation) that elevate the corporate housing industry. CHPA does not operate a reservation system (A), certify buildings (C), or negotiate rates between employers and providers (D).

QUESTION 4 SINGLE CHOICE

Under the CHPA Standards, which amenity is required in every furnished apartment offered to a guest?

- ☐ A A private swimming pool
- ☒ B A fully equipped kitchen with cooking and dining implements
- ☐ C A dedicated home office with a landline telephone
- ☐ D Daily turn-down housekeeping service

ANSWER B

WHY A fully equipped kitchen — including cookware, dinnerware, utensils, and appliances sufficient to prepare and serve meals — is a baseline requirement under the CHPA Standards for furnished apartments and apartment hotels. A private pool (A) is not required, a dedicated office with landline (C) is not required, and daily turn-down service (D) is not required (housekeeping frequency is typically less frequent than daily in corporate housing).

QUESTION 5

SINGLE CHOICE

Which safety feature must a corporate housing unit include to satisfy CHPA Standards for guest security?

- ☐ A A biometric fingerprint reader on the unit entrance
- ☐ B A doorman posted at the building entrance at all hours
- ☒ C A working smoke detector in each unit
- ☐ D A reinforced vault door on the master bedroom

ANSWER C

WHY Working smoke detection in every guest unit is a fundamental CHPA safety requirement. Biometric entry (A), a 24-hour doorman (B), and a vault door (D) are not required standards. Providers should, however, comply with all local fire and life-safety codes in addition to CHPA Standards.

QUESTION 6

SINGLE CHOICE

Which document is typically issued by the corporate housing provider to confirm the terms, dates, and pricing of a guest's stay?

- ☐ A A purchase order
- ☒ B A reservation confirmation or guest agreement
- ☐ C A certificate of occupancy
- ☐ D A certificate of insurance

ANSWER B

WHY A reservation confirmation (sometimes called a guest housing agreement or booking confirmation) documents the agreed-upon dates, unit type, rate, and house rules. A purchase order (A) is a buyer's internal document. A certificate of occupancy (C) is a building-level regulatory document, and a certificate of insurance (D) is an insurance document — neither confirms a reservation.

QUESTION 7

SINGLE CHOICE

In a typical corporate relocation move, who is usually responsible for selecting the specific corporate housing provider and property?

- ☐ A The relocating employee directly, without any external guidance
- ☒ B The relocation management company (RMC) or corporate client's in-house relocation department
- ☐ C The taxi driver who delivers the employee from the airport
- ☐ D The property's homeowners association

ANSWER B

WHY Selection of the corporate housing provider and property is generally coordinated by the relocation management company (RMC) or the client's in-house relocation team, often working from a list of CHPA-accredited or preferred providers. The employee (A) typically has input but does not unilaterally select. The taxi driver (C) and homeowners association (D) play no role in provider selection.

QUESTION 8

SINGLE CHOICE

What does the Certified Corporate Housing Professional (CCHP) credential signify about its holder?

- ☐ A The holder owns a portfolio of at least 1,000 corporate housing units
- ☒ B The holder has demonstrated a baseline level of professional knowledge in the corporate housing industry by passing the CHPA-administered examination
- ☐ C The holder is licensed by the federal government to operate corporate housing
- ☐ D The holder is guaranteed employment by a CHPA member company

ANSWER B

WHY The CCHP credential is an industry-based certification awarded by CHPA to individuals who pass the certification examination, demonstrating a foundational body of knowledge in corporate housing operations, sales, and standards. It is not tied to unit-count thresholds (A), federal licensing (C), or employment guarantees (D); no such federal license or guarantee exists.

QUESTION 9

SINGLE CHOICE

Beyond the four primary customer segments, corporate housing providers also frequently serve which additional group of travelers?

- ☐ A Religious pilgrims on group tours
- ☒ B Government personnel on temporary duty or training assignments
- ☐ C Cruise ship crew members on permanent contracts
- ☐ D Timeshare owners exchanging weeks

ANSWER B

WHY While CHPA identifies four primary customer segments (business travel, leisure/relocation, insurance/displacement, and government/military), government and military personnel on temporary duty or training assignments represent a significant additional market commonly served by corporate housing providers. The other options describe travelers not typically served by corporate housing.