

01	☐ A	☒ B	☐ C	☐ D	☐ E
02	☐ A	☐ B	☐ C	☒ D	☐ E
03	☐ A	☐ B	☒ C	☐ D	☐ E
04	☐ A	☐ B	☐ C	☐ D	☒ E
05	☐ A	☒ B	☐ C	☐ D	☐ E
06	☐ A	☒ B	☐ C	☐ D	☐ E
07	☒ A	☐ B	☐ C	☐ D	☐ E
08	☐ A	☐ B	☐ C	☒ D	☐ E
09	☐ A	☒ B	☐ C	☐ D	☐ E
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11	☐ A	☐ B	☒ C	☐ D	☐ E
12	☐ A	☒ B	☐ C	☐ D	☐ E
13	☐ A	☒ B	☐ C	☐ D	☐ E

14	☐ A	☒ B	☐ C	☐ D	☐ E
15	☒ A	☐ B	☐ C	☐ D	☐ E
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25	☒ A	☐ B	☐ C	☐ D	☐ E
26	☐ A	☐ B	☒ C	☐ D	☐ E

27	☐ A	☐ B	☐ C	☐ D	☒ E
28	☒ A	☐ B	☐ C	☐ D	☐ E
29	☐ A	☒ B	☐ C	☐ D	☐ E
30	☐ A	☐ B	☐ C	☒ D	☐ E
31	☒ A	☐ B	☐ C	☐ D	☐ E
32	☐ A	☐ B	☐ C	☒ D	☐ E
33	☒ A	☐ B	☐ C	☐ D	☐ E
34	☐ A	☐ B	☐ C	☒ D	☐ E
35	☐ A	☐ B	☐ C	☒ D	☐ E
36	☒ A	☐ B	☐ C	☐ D	☐ E
37	☐ A	☒ B	☐ C	☐ D	☐ E
38	☐ A	☐ B	☐ C	☒ D	☐ E
39	☒ A	☐ B	☐ C	☐ D	☐ E

PRACTICE QUESTIONS

English for IT by OpenEDG

ENGLISH-FOR-IT-A2-PRE-INTERMEDIATE-ENGLISH-FOR-I

English for IT A2 Pre-Intermediate (English for IT by OpenEDG)

EDITION

Demo

QUESTIONS

9

FORMAT

Limited Edition PDF

Before you begin

What this is

9 practice questions for English for IT by OpenEDG **ENGLISH-FOR-IT-A2-PRE-INTERMEDIATE-ENGLISH-FOR-I**, each with its answer key and an explanation. Answer a question before you read its key — the explanation is worth more once you have committed.

If something looks wrong

Send us three things and we will check it:

- the exam code, **ENGLISH-FOR-IT-A2-PRE-INTERMEDIATE-ENGLISH-FOR-I**
- the question number
- the email address on your order

Write to **support@mometrix.net**. We reply within one business day.

QUESTION 1

MULTIPLE CHOICE

Which of the following are examples of computer hardware components? (Choose two.)

- ☒ **A** Central Processing Unit (CPU)
- ☐ **B** Operating system
- ☒ **C** Random Access Memory (RAM)
- ☐ **D** Web browser

ANSWER **A - C**

WHY The CPU and RAM are physical hardware components. An operating system and a web browser are software, not hardware.

QUESTION 2

MULTIPLE CHOICE

Which of the following are common IT abbreviations used in technical support? (Choose two.)

- ☒ **A** FAQ
- ☐ **B** ASAP
- ☒ **C** RAM
- ☐ **D** PDF

ANSWER **A - C**

WHY FAQ (Frequently Asked Questions) and RAM (Random Access Memory) are standard IT abbreviations. ASAP is general business English, and PDF refers to a file format, not specifically IT terminology.

QUESTION 3

SINGLE CHOICE

What is the correct term for the main circuit board inside a computer?

- ☒ **A** Motherboard
- ☐ B Keyboard
- ☐ C Monitor
- ☐ D Mouse

ANSWER A

WHY The motherboard is the main printed circuit board that connects all components of a computer. The keyboard, monitor and mouse are peripheral devices.

QUESTION 4

SINGLE CHOICE

What does the abbreviation 'IT' stand for?

- ☐ A Internet Technology
- ☒ **B** Information Technology
- ☐ C Internal Tools
- ☐ D Integrated Testing

ANSWER B

WHY IT stands for Information Technology, which refers to the use of computers and telecommunications equipment to store, retrieve and send data.

QUESTION 5

SINGLE CHOICE

You receive this email from IT Support: 'Please save your work and restart your computer to apply the latest updates.' What should you do first?

- ☐ A Ignore the email
- ☐ B Delete your files
- ☒ C Save your work
- ☐ D Turn off the monitor

ANSWER C

WHY The instruction clearly states to save your work first before restarting, so that no unsaved data is lost.

QUESTION 6

SINGLE CHOICE

A user tells the helpdesk: 'My computer is very slow today.' What is the most common first step to check?

- ☐ A Buy a new printer
- ☒ B Check if there are software updates to install
- ☐ C Change the keyboard language
- ☐ D Replace the screen

ANSWER B

WHY When a computer is slow, checking for and installing pending software or system updates is a standard troubleshooting step. Buying a printer, changing keyboard language or replacing the screen would not address slowness.

QUESTION 7

SINGLE CHOICE

Which device is used to connect a computer to the internet using a cable?

- ☒ **A Router**
- ☐ B Scanner
- ☐ C Printer
- ☐ D Microphone

ANSWER A

WHY A router is a network device that forwards data between a computer and the internet, typically via Ethernet cables or Wi-Fi. A scanner, printer and microphone are not used to connect to the internet.

QUESTION 8

SINGLE CHOICE

In IT support, what does 'Wi-Fi' refer to?

- ☐ A A type of keyboard
- ☒ **B A wireless networking technology**
- ☐ C A software program
- ☐ D A computer brand

ANSWER B

WHY Wi-Fi is a wireless networking technology that allows devices such as computers and smartphones to connect to the internet without cables.

QUESTION 9

SINGLE CHOICE

An IT colleague writes: 'The server will be down for maintenance on Friday at 10 PM.' What does 'down' mean in this context?

- ☐ A The server is below the floor
- ☒ B The server is not available
- ☐ C The server is fast
- ☐ D The server is new

ANSWER B

WHY In IT, when a system or server is 'down', it means it is temporarily unavailable or offline, usually for maintenance.