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36	A	B	C	D	E
37	A	B	C	D	E
38	A	B	C	D	E
39	A	B	C	D	E

PRACTICE QUESTIONS

English for IT by OpenEDG

ENGLISH-FOR-IT-B1- INTERMEDIATE-ENGLISH- FOR-IT-BY

English for IT B1 Intermediate (English for IT by OpenEDG)

EDITION

Demo

QUESTIONS

9

FORMAT

Limited Edition PDF

Before you begin

What this is

9 practice questions for English for IT by OpenEDG **ENGLISH-FOR-IT-B1-INTERMEDIATE-ENGLISH-FOR-IT-BY**, each with its answer key and an explanation.

Answer a question before you read its key — the explanation is worth more once you have committed.

If something looks wrong

Send us three things and we will check it:

- the exam code, **ENGLISH-FOR-IT-B1-INTERMEDIATE-ENGLISH-FOR-IT-BY**
- the question number
- the email address on your order

Write to **support@mometrix.net**. We reply within one business day.

QUESTION 1

MULTIPLE CHOICE

Which TWO of the following IT professionals are typically responsible for managing and maintaining an organization's computer networks? (Choose two.)

- ☒ **A** A Network Administrator
- ☐ **B** B Software Developer
- ☒ **C** C Network Engineer
- ☐ **D** D UX Designer

ANSWER A - C

WHY Network Administrators and Network Engineers both focus on the planning, configuration and maintenance of computer networks. Software Developers write application code and UX Designers focus on user interface design, so they do not typically manage network infrastructure.

QUESTION 2

MULTIPLE CHOICE

Which TWO of the following terms refer to types of malicious software designed to damage or gain unauthorized access to computer systems? (Choose two.)

- ☐ **A** A Firewall
- ☒ **B** B Virus
- ☒ **C** C Ransomware
- ☐ **D** D Router

ANSWER B - C

WHY A virus and ransomware are both forms of malware (malicious software) intended to harm systems or extort users. A firewall and a router are network security/connectivity devices, not types of malware.

QUESTION 3

SINGLE CHOICE

An IT support ticket reads: 'The user's laptop fails to boot after a Windows update. The screen remains black, and the fan spins loudly. Please investigate and resolve at the earliest convenience.' Which of the following actions is most appropriate for the technician to take FIRST?

- ☐ A Replace the laptop's hard drive immediately.
- ☒ B Boot into Safe Mode and roll back the recent Windows update.
- ☐ C Contact the user to ask if they want a new laptop.
- ☐ D Reinstall the entire operating system from scratch.

ANSWER B

WHY When a system fails to boot after a Windows update, the standard first troubleshooting step is to boot into Safe Mode and uninstall or roll back the update. Hard drive replacement and full OS reinstallation are more drastic measures taken later if Safe Mode recovery fails, and contacting the user to request a replacement is not a valid first troubleshooting step.

QUESTION 4

SINGLE CHOICE

Which component of a computer is responsible for executing instructions and performing calculations, and is commonly referred to as the 'brain' of the computer?

- ☐ A RAM
- ☐ B Hard Disk Drive
- ☒ C Central Processing Unit (CPU)
- ☐ D Power Supply Unit (PSU)

ANSWER C

WHY The Central Processing Unit (CPU) executes instructions and performs the calculations that drive a computer, which is why it is widely described as the 'brain' of the system. RAM stores temporary data, an HDD stores files persistently, and a PSU supplies electrical power.

QUESTION 5

SINGLE CHOICE

Which sentence is grammatically correct for use in a professional IT incident report?

- ☐ A The server was went down at 03:15 this morning.
- ☒ B The server went down at 03:15 this morning.
- ☐ C The server has went down at 03:15 this morning.
- ☐ D The server go down at 03:15 this morning.

ANSWER B

WHY 'The server went down at 03:15 this morning.' is grammatically correct past simple tense for describing an incident. 'Was went' mixes passive and past tense incorrectly, 'has went' uses the wrong past participle (it should be 'has gone'), and 'go' uses the wrong verb form.

QUESTION 6

SINGLE CHOICE

Which IT department is primarily responsible for storing, retrieving and protecting an organization's data?

- ☐ A Human Resources
- ☒ B Database Administration
- ☐ C Marketing
- ☐ D Sales

ANSWER B

WHY The Database Administration (DBA) team is responsible for storing, retrieving and protecting organizational data within database systems. Human Resources manages personnel, while Marketing and Sales handle promotion and revenue functions.

QUESTION 7

SINGLE CHOICE

An internal email states: 'Please be advised that the VPN gateway will be undergoing scheduled maintenance this Saturday from 02:00 to 04:00. During this window, remote access will be unavailable.' What is the main purpose of this message?

- ☐ A To inform staff about an upcoming network upgrade they must install.
- ☒ B To notify employees of a planned outage that will affect remote connectivity.
- ☐ C To ask employees to volunteer for weekend maintenance work.
- ☐ D To advertise a new VPN service available to all users.

ANSWER B

WHY The clear purpose of the email is to notify employees about a scheduled maintenance window during which the VPN gateway will be unavailable, temporarily affecting remote access. It does not request upgrades, volunteers, or promote a new service.

QUESTION 8

SINGLE CHOICE

Which sentence correctly uses the present perfect tense to describe an IT situation that started in the past and continues to the present?

- ☒ A The technician has worked on this issue since Monday.
- ☐ B The technician worked on this issue since Monday.
- ☐ C The technician has work on this issue since Monday.
- ☐ D The technician working on this issue since Monday.

ANSWER A

WHY 'The technician has worked on this issue since Monday.' correctly uses the present perfect tense ('has' + past participle 'worked') with 'since' to describe an action that began in the past and is still relevant. 'Worked' alone is simple past, 'has work' lacks the past participle, and 'working' is not a complete verb form.

QUESTION 9

SINGLE CHOICE

In networking, what does the acronym 'URL' stand for?

- ☒ **A** A Uniform Resource Locator
- ☐ **B** B Universal Routing Link
- ☐ **C** C Unified Remote Login
- ☐ **D** D User Request List

ANSWER A

WHY 'URL' stands for Uniform Resource Locator, the address used to access resources on the internet (e.g., <https://www.example.com>). The other options are not real expansions of this networking term.