

01	A	B	C	D	E
02	A	B	C	D	E
03	A	B	C	D	E
04	A	B	C	D	E
05	A	B	C	D	E
06	A	B	C	D	E
07	A	B	C	D	E
08	A	B	C	D	E
09	A	B	C	D	E
10	A	B	C	D	E
11	A	B	C	D	E
12	A	B	C	D	E
13	A	B	C	D	E

14	A	B	C	D	E
15	A	B	C	D	E
16	A	B	C	D	E
17	A	B	C	D	E
18	A	B	C	D	E
19	A	B	C	D	E
20	A	B	C	D	E
21	A	B	C	D	E
22	A	B	C	D	E
23	A	B	C	D	E
24	A	B	C	D	E
25	A	B	C	D	E
26	A	B	C	D	E

27	A	B	C	D	E
28	A	B	C	D	E
29	A	B	C	D	E
30	A	B	C	D	E
31	A	B	C	D	E
32	A	B	C	D	E
33	A	B	C	D	E
34	A	B	C	D	E
35	A	B	C	D	E
36	A	B	C	D	E
37	A	B	C	D	E
38	A	B	C	D	E
39	A	B	C	D	E

PRACTICE QUESTIONS

IC3 Digital Literacy

LEVEL-1-IC3-DIGITAL-LITERACY-CERTIFICATION

Level 1 (IC3 Digital Literacy Certification)

EDITION

Demo

QUESTIONS

9

FORMAT

Limited Edition PDF

Before you begin

What this is

9 practice questions for IC3 Digital Literacy **LEVEL-1-IC3-DIGITAL-LITERACY-CERTIFICATION**, each with its answer key and an explanation. Answer a question before you read its key — the explanation is worth more once you have committed.

If something looks wrong

Send us three things and we will check it:

- the exam code, **LEVEL-1-IC3-DIGITAL-LITERACY-CERTIFICATION**
- the question number
- the email address on your order

Write to **support@mometrix.net**. We reply within one business day.

QUESTION 1

SINGLE CHOICE

Which component of a computer is responsible for temporarily storing data and instructions that the CPU is actively using?

- ☐ A Hard disk drive
- ☒ B Random Access Memory (RAM)
- ☐ C Optical drive
- ☐ D Power supply unit

ANSWER B

WHY RAM (Random Access Memory) is volatile memory used by the CPU to hold data and instructions that are currently being processed. When the computer is powered off, the contents of RAM are lost, unlike a hard disk drive which provides non-volatile storage.

QUESTION 2

SINGLE CHOICE

A user needs a program that can edit documents and spreadsheets, browse the internet, and manage email out of the box. Which category of software provides this type of integrated functionality?

- ☐ A Device driver
- ☐ B Utility software
- ☒ C Productivity suite
- ☐ D Development environment

ANSWER C

WHY A productivity suite (such as Microsoft Office or LibreOffice) bundles together applications like word processors, spreadsheets, presentation tools, and email/calendar utilities. Device drivers control hardware, utilities perform maintenance tasks, and development environments are used to write software.

QUESTION 3

SINGLE CHOICE

When evaluating the credibility of information found on a website, which of the following is the LEAST useful indicator?

- ☐ A The author and their credentials
- ☐ B The date the content was published or last updated
- ☒ C The visual design and number of images on the page
- ☐ D Whether sources and citations are provided

ANSWER C

WHY Visual design and image count do not indicate accuracy or trustworthiness — well-designed pages can still contain misinformation. The author's credentials, publication date, and presence of citations are core credibility criteria for evaluating online information.

QUESTION 4

SINGLE CHOICE

Which of the following is the best example of professional email etiquette?

- ☐ A Using all capital letters to emphasize important points
- ☒ B Writing a clear subject line and proofreading the message before sending
- ☐ C Adding a large number of recipients in the To, CC, and BCC fields for visibility
- ☐ D Forwarding chain emails to colleagues to share information

ANSWER B

WHY A clear subject line helps the recipient prioritize and find the message, and proofreading prevents errors and misunderstandings. All caps is read as shouting, excessive recipients compromise privacy, and forwarding chain emails is unprofessional and can spread misinformation.

QUESTION 5

SINGLE CHOICE

An email arrives claiming to be from a user's bank, asking the user to click a link and re-enter their account credentials to prevent suspension. What type of threat does this describe?

- ☐ A Brute force attack
- ☒ B Phishing
- ☐ C Denial-of-service attack
- ☐ D Ransomware encryption

ANSWER B

WHY Phishing uses fraudulent messages that impersonate trusted organizations to trick users into revealing credentials or sensitive data. Brute force attacks try many passwords, denial-of-service attacks overwhelm systems with traffic, and ransomware encrypts files for extortion.

QUESTION 6

SINGLE CHOICE

A user wants to keep a copy of a project folder on a second drive in case the original is lost or damaged. Which action should they take?

- ☐ A Compress the folder into a zip archive on the same drive
- ☐ B Create a shortcut to the folder on the second drive
- ☒ C Copy or back up the folder to the second drive
- ☐ D Rename the folder on the original drive

ANSWER C

WHY Copying or backing up the folder to a separate drive creates a duplicate that is independent of the first copy, protecting against loss or damage. Compressing or creating a shortcut does not produce an independent copy, and renaming does not protect data at all.

QUESTION 7

SINGLE CHOICE

Which technology enables a smartphone to connect to the internet without needing a physical cable?

- ☐ A Ethernet
- ☒ B Wi-Fi
- ☐ C USB
- ☐ D HDMI

ANSWER B

WHY Wi-Fi is a wireless networking technology that allows devices like smartphones, laptops, and tablets to connect to a local network and the Internet without a wired connection. Ethernet requires a cable, USB is for peripherals and data transfer, and HDMI carries audio and video signals.

QUESTION 8

SINGLE CHOICE

A student finds an image online and wants to use it in a school presentation. What is the most appropriate action?

- ☐ A Use the image without attribution because it was found through a search engine
- ☒ B Use the image only if it can be attributed to a source and the license permits reuse
- ☐ C Copy any image freely because images on the Internet are in the public domain
- ☐ D Use the image as long as the original site is not contacted

ANSWER B

WHY Most online images are protected by copyright; reusing them requires either permission, a license that allows reuse (such as certain Creative Commons licenses), or public domain status. Proper attribution is also required by most licenses. Using images freely without checking is copyright infringement.

QUESTION 9

MULTIPLE CHOICE

Which of the following are valid methods for organizing files on a computer? (Choose two.)

- ☒ **A** Creating folders and subfolders to group related files
- ☐ **B** Renaming every file with the same name for consistency
- ☒ **C** Using descriptive file names that reflect the file's content
- ☐ **D** Saving all files directly to the desktop with no structure

ANSWER **A - C**

WHY Organizing files into folders and subfolders and giving them descriptive names are foundational file management practices that make files easy to locate. Using identical file names causes confusion and conflicts, and dumping everything onto the desktop without structure leads to clutter and lost files.