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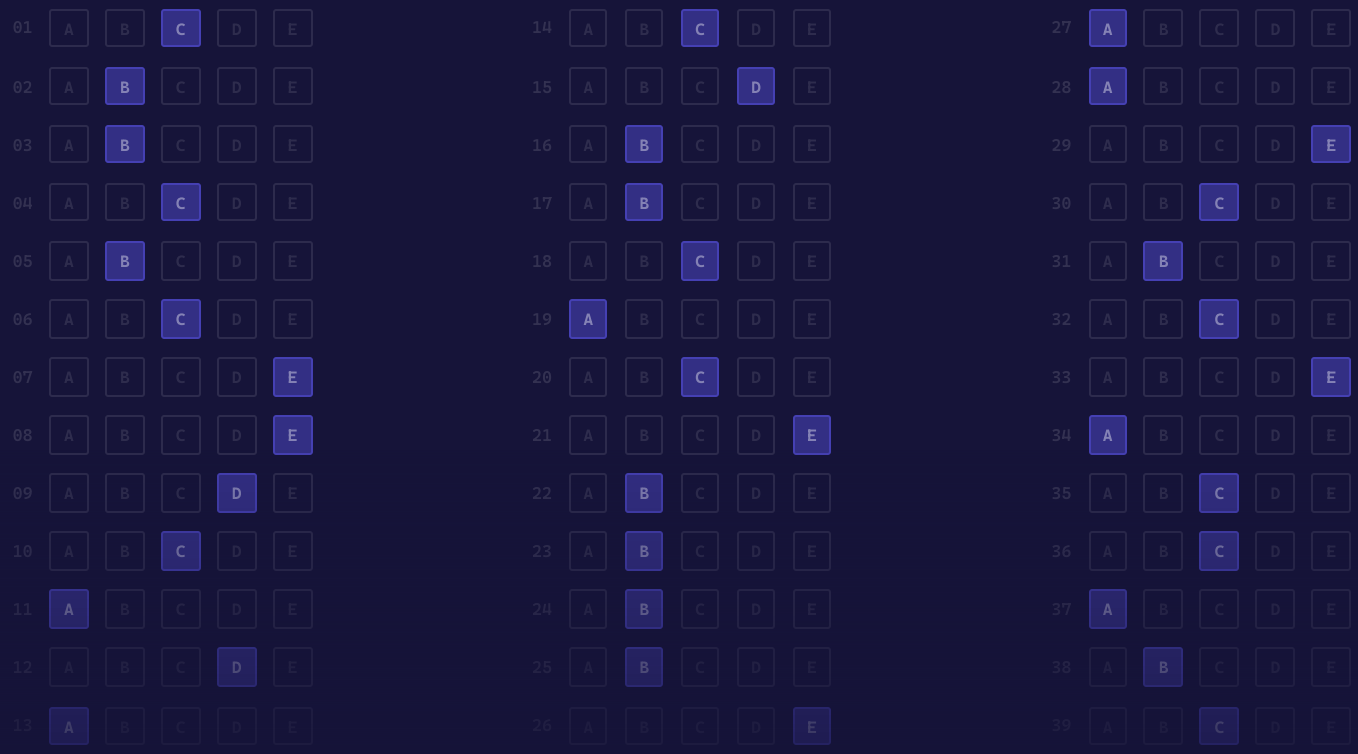

PRACTICE QUESTIONS

IC3 Digital Literacy

LEVEL-2-IC3-DIGITAL-LITERACY-CERTIFICATION

Level 2 (IC3 Digital Literacy Certification)

EDITION	QUESTIONS	FORMAT
Demo	9	Limited Edition PDF

WEB www.mometrix.net

SUPPORT support@mometrix.net

Before you begin

What this is

9 practice questions for IC3 Digital Literacy `LEVEL-2-IC3-DIGITAL-LITERACY-CERTIFICATION`, each with its answer key and an explanation. Answer a question before you read its key — the explanation is worth more once you have committed.

If something looks wrong

Send us three things and we will check it:

- the exam code, `LEVEL-2-IC3-DIGITAL-LITERACY-CERTIFICATION`
- the question number
- the email address on your order

Write to **support@mometrix.net**. We reply within one business day.

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QUESTION 1 SINGLE CHOICE

Which operating system component is responsible for managing the computer's memory, processor, and input/output devices?

A Application software

B The operating system kernel

C A web browser

D The computer's power supply unit

ANSWER B

WHY The operating system kernel is the core component that manages system resources such as memory (RAM), the CPU (processor), and input/output devices. Application software and web browsers run on top of the OS, and the power supply unit is hardware, not software.

QUESTION 2 SINGLE CHOICE

Which of the following best describes the function of a web browser?

A It stores files permanently on a remote server so they can be shared with other users.

B It sends and receives email messages between users on the Internet.

C It requests, retrieves, and renders web pages from web servers so users can view them.

D It converts domain names into IP addresses for other computers on the network.

ANSWER C

WHY A web browser is software that requests web resources from web servers using HTTP/HTTPS and then renders the returned HTML, CSS, and other content so the user can view web pages. Storing files remotely describes cloud storage, sending email describes an email client, and converting domain names to IP addresses is the function of DNS.

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QUESTION 3 SINGLE CHOICE

Which email protocol is used by a mail client to retrieve incoming messages from a mail server?

A SMTP

B FTP

C POP3

D HTTP

ANSWER C

WHY POP3 (Post Office Protocol version 3) is used by mail clients to download incoming email from a mail server. SMTP is used to send outgoing email. FTP is for transferring files, and HTTP is used to request web pages.

QUESTION 4 SINGLE CHOICE

A coworker unexpectedly sends you an email containing a link to a document that requires you to sign in with your company username and password. Which action is the safest response?

A Click the link immediately and sign in so you can read the document.

B Forward the email to all of your coworkers so they can also read the document.

C Reply to the email asking the sender to confirm they intentionally sent the link before you click it.

D Sign in using the link and then forward the document to your personal email address.

ANSWER C

WHY Unsolicited messages asking for credentials are a classic phishing pattern. Verifying with the sender through a separate, trusted channel before clicking protects against credential theft. Clicking immediately, mass-forwarding, and forwarding to personal email all increase risk and can spread the threat.

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QUESTION 5 SINGLE CHOICE

Which of the following is an example of an input device?

A A monitor

B A printer

C A scanner

D A pair of external speakers

ANSWER C

WHY A scanner captures images or text and sends that data into the computer, making it an input device. A monitor and external speakers are output devices, and a printer is also an output device because it produces a physical document rather than accepting data.

QUESTION 6 SINGLE CHOICE

In a word processing document, what is the primary purpose of the 'Find and Replace' feature?

A To insert special characters that are not available on the keyboard.

B To search the document for a specific word or phrase and optionally replace it with different text.

C To change the page size and orientation of the document.

D To count the total number of pages in the document.

ANSWER B

WHY The Find and Replace feature locates specified text within a document and can substitute it with other text, which is useful for making consistent changes throughout a long document. Inserting special characters, changing page setup, and counting pages are separate features.

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QUESTION 7 SINGLE CHOICE

In a spreadsheet, which formula correctly adds the values in cells A1, A2, and A3?

A **=A1+A2+A3**

B =A1,A2,A3

C SUM(A1,A2,A3)

D +A1+A2+A3

ANSWER **A**

WHY Spreadsheet formulas begin with an equals sign (=) and use the plus operator (+) to add cell references. =A1+A2+A3 is the correct form. SUM is a function and must include parentheses with its arguments, the comma form is not valid, and a formula must begin with '='.

QUESTION 8 SINGLE CHOICE

Which of the following is the most appropriate use of animation and transitions in a slide presentation?

A Adding a different animated transition between every slide to keep the audience engaged.

B Applying a spinning animation to every bullet point on every slide.

C **Using simple, consistent transitions and only animating elements when the motion supports the message.**

D Disabling all animations and transitions because they always distract the audience.

ANSWER **C**

WHY Effective presentations use animations and transitions purposefully: they emphasize key points and guide the audience without becoming a distraction. Overusing effects (different transitions on every slide, animating every bullet) can distract from the content, while disabling them entirely is unnecessarily limiting when a tasteful effect could clarify a point.

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QUESTION 9 SINGLE CHOICE

What is the term for a small text file that a website stores on a user's computer to remember information about the visit, such as login status or preferences?

A **Cookie**

B Bookmark

C Plug-in

D Widget

ANSWER **A**

WHY A cookie is a small text file placed on a user's device by a website to retain state information such as login sessions, items in a shopping cart, or user preferences. A bookmark is a saved link, a plug-in extends browser functionality, and a widget is a small application component.

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