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37	A	B	C	D	E
38	A	B	C	D	E
39	A	B	C	D	E

PRACTICE QUESTIONS

IC3 Digital Literacy

LEVEL-3-IC3-DIGITAL-LITERACY-CERTIFICATION

Level 3 (IC3 Digital Literacy Certification)

EDITION

Demo

QUESTIONS

9

FORMAT

Limited Edition PDF

Before you begin

What this is

9 practice questions for IC3 Digital Literacy **LEVEL-3-IC3-DIGITAL-LITERACY-CERTIFICATION**, each with its answer key and an explanation. Answer a question before you read its key — the explanation is worth more once you have committed.

If something looks wrong

Send us three things and we will check it:

- the exam code, **LEVEL-3-IC3-DIGITAL-LITERACY-CERTIFICATION**
- the question number
- the email address on your order

Write to **support@mometrix.net**. We reply within one business day.

QUESTION 1

MULTIPLE CHOICE

Which of the following are considered best practices for protecting personal information online? (Choose two.)

- ☒ **A** Using a unique, strong password for each online account
- ☐ **B** Sharing your home address on public social media posts
- ☒ **C** Enabling two-factor authentication on accounts that support it
- ☐ **D** Clicking links in unsolicited emails to verify the sender

ANSWER A • C

WHY Using unique strong passwords and enabling two-factor authentication are recognized security best practices. Sharing your home address publicly and clicking links in unsolicited emails are unsafe behaviors that increase risk of identity theft and phishing.

QUESTION 2

MULTIPLE CHOICE

Which of the following are examples of how technology has changed the modern workplace? (Choose two.)

- ☒ **A** Remote collaboration using video conferencing tools
- ☒ **B** Cloud-based document sharing among team members
- ☐ **C** Requiring employees to memorize all company phone numbers
- ☐ **D** Hand-delivering printed memos to every office floor

ANSWER A • B

WHY Video conferencing and cloud-based document sharing are common ways technology has transformed how people collaborate. Memorizing phone numbers and hand-delivering paper memos are not modern technology-driven workplace practices.

QUESTION 3

SINGLE CHOICE

Which component of a computer is responsible for executing instructions and performing calculations that drive the operating system and applications?

- ☐ A Random Access Memory (RAM)
- ☒ B Central Processing Unit (CPU)
- ☐ C Hard Disk Drive (HDD)
- ☐ D Power Supply Unit (PSU)

ANSWER B

WHY The CPU is the component that executes instructions and performs calculations. RAM temporarily stores data being used, an HDD stores data long-term, and the PSU supplies electrical power to the components.

QUESTION 4

SINGLE CHOICE

Which of the following is an example of application software rather than operating system software?

- ☐ A Microsoft Windows
- ☐ B Apple macOS
- ☒ C Mozilla Firefox
- ☐ D Linux kernel

ANSWER C

WHY Mozilla Firefox is a web browser, which is application software. Windows, macOS, and the Linux kernel are all operating systems that manage hardware and provide a platform for applications to run.

QUESTION 5

SINGLE CHOICE

In a word processor, which feature is most appropriate for automatically generating a list of section headings along with their page numbers at the beginning of a long document?

- ☐ A Footnote
- ☒ B Table of Contents
- ☐ C Header
- ☐ D Track Changes

ANSWER B

WHY A Table of Contents is the standard feature for listing section headings and their page numbers. Footnotes add reference notes at the bottom of a page, headers appear at the top of each page, and Track Changes records edits made by reviewers.

QUESTION 6

SINGLE CHOICE

In a spreadsheet, what will the formula =SUM(A1:A5) return if cells A1 through A5 contain the values 10, 20, 30, 40, and 50?

- ☒ A 150
- ☐ B 10
- ☐ C 50
- ☐ D 10:50

ANSWER A

WHY The SUM function adds together all values in the range A1:A5, producing $10 + 20 + 30 + 40 + 50 = 150$.

QUESTION 7

SINGLE CHOICE

Which presentation design principle most directly helps an audience understand and remember the key points of a slide?

- ☐ A Filling every slide with full paragraphs of text
- ☐ B Using a different font on every line for variety
- ☒ C Limiting each slide to one main idea with supporting visuals
- ☐ D Using the smallest readable font to fit more text

ANSWER C

WHY Effective slide design focuses on one main idea per slide, supported by clear visuals. Cramming text, switching fonts constantly, and shrinking font size all reduce comprehension and retention.

QUESTION 8

SINGLE CHOICE

A user searches for information about a medical condition and finds a website with no author listed, no references, and claims that a single product cures many unrelated diseases. Which evaluation criterion is the website failing most clearly?

- ☐ A Currency
- ☒ B Authority and credibility
- ☐ C Speed of download
- ☐ D Use of color

ANSWER B

WHY Missing authorship, no references, and unrealistic miracle-cure claims are classic signs that a source lacks authority and credibility. The site may also have other issues, but the credibility problem is the most obvious red flag.

QUESTION 9

SINGLE CHOICE

Which of the following is the best description of phishing?

- ☐ A Software that secretly records every keystroke a user types
- ☒ B An attempt to trick a user into revealing sensitive information by pretending to be a trustworthy source
- ☐ C A program that spreads from one computer to another without user interaction
- ☐ D A physical break-in to a server room to steal hardware

ANSWER B

WHY Phishing is a social engineering attack in which an attacker impersonates a trusted entity (such as a bank or coworker) to trick the victim into revealing credentials or other sensitive data. Keystroke logging describes spyware, self-propagating software describes a worm, and physical theft is unrelated.