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39	A	B	C	D	E

PRACTICE QUESTIONS

Kaleris Certification Program

CRTI

N4 IT Administrator Certification Test

EDITION

Demo

QUESTIONS

9

FORMAT

Limited Edition PDF

Before you begin

What this is

9 practice questions for Kaleris Certification Program **CRTI**, each with its answer key and an explanation. Answer a question before you read its key — the explanation is worth more once you have committed.

If something looks wrong

Send us three things and we will check it:

- the exam code, **CRTI**
- the question number
- the email address on your order

Write to **support@mometrix.net**. We reply within one business day.

QUESTION 1

MULTIPLE CHOICE

An IT administrator is preparing a new workstation that will be used by operations staff to log in to the N4 environment. Which of the following items must be in place before the workstation can successfully connect to the N4 application server? (Choose two.)

- ☒ **A** A valid N4 host connection profile configured with the correct application server hostname or IP address and port
- ☐ **B** A pre-shared encryption key exported from the database server's OS-level keyring
- ☒ **C** A workstation-side N4 client installation appropriate for the operating system in use
- ☐ **D** A signed certificate issued by the customer's external public certificate authority installed on every end-user's laptop
- ☐ **E** A dedicated fibre channel link between the workstation and the database storage array

ANSWER A - C

WHY An N4 workstation needs both a working N4 client installation for the OS and a correctly configured host connection profile (server name/IP, port) so it can reach the application server. N4 does not require a pre-shared key exported from the database OS keyring, nor a CA-signed certificate on every laptop, nor a dedicated fibre channel link to storage — those are not prerequisites for an N4 host connection.

QUESTION 2

MULTIPLE CHOICE

When configuring scheduled N4 database backups, which two components are mandatory inputs for a usable backup job in the standard N4 backup framework? (Choose two.)

- ☒ **A** A backup destination path that the N4 service account can write to
- ☐ **B** The marketing department's shared drive mapped as a network folder
- ☒ **C** A defined schedule (or triggering event) controlling when the backup runs
- ☐ **D** A list of every end-user's home directory on the workstation fleet
- ☐ **E** The IP address of the operator-facing hand-held radio terminals

ANSWER A - C

WHY An N4 backup job must have somewhere to write the backup that the N4 service account can access, and it must have a schedule or trigger so the job actually executes. The other options describe unrelated artefacts that are not part of the N4 backup job definition.

QUESTION 3

SINGLE CHOICE

An N4 administrator needs to give a new planner the ability to create and modify yard moves but explicitly NOT the ability to change system configuration. What is the correct way to grant this access in N4?

- ☐ **A** Assign the planner the built-in N4 Administrator role and then disable the configuration screens manually
- ☒ **B** Assign a custom role that contains only the permissions required for yard-move planning tasks
- ☐ **C** Grant the planner the database owner account so they can edit any table they need
- ☐ **D** Add the planner's username to the N4 application server's local Administrators group on the host

ANSWER B

WHY N4 access is controlled through roles and the permissions/groups assigned to them. The correct approach is to create or use a role that contains exactly the permissions needed (yard-move planning) and assign that role to the user. Granting the built-in Administrator role, database owner, or host-level admin rights would all grant far more access than intended and violate least-privilege.

QUESTION 4

SINGLE CHOICE

After an N4 application server restart, an administrator wants to confirm that the core N4 services have started cleanly. Which log location is the standard place to look for N4 application server startup messages?

- ☐ A The Windows Event Viewer System log only
- ☒ B The N4 application server log directory configured for the installation (e.g., the logs subfolder of the N4 server install path)
- ☐ C The end-user workstation's browser developer console
- ☐ D The SQL Server master database transaction log

ANSWER B

WHY N4 application server startup and runtime messages are written to the N4 server's own log directory, typically under a 'logs' subfolder of the install path. The OS System log, browser console, and SQL transaction log are not the standard locations for N4 application server startup output.

QUESTION 5

SINGLE CHOICE

Which N4 host configuration value defines the address the N4 client uses to reach the N4 application server?

- ☐ A The database service identifier
- ☒ B The application server host name or IP address (with port) on the host connection profile
- ☐ C The default printer name on the workstation
- ☐ D The locale setting of the operating system

ANSWER B

WHY The host connection profile on the N4 client workstation stores the application server's host name or IP address and port, which is what the client uses to connect. The database service ID, workstation printer, and OS locale are unrelated to client-to-application-server addressing.

QUESTION 6

SINGLE CHOICE

An N4 administrator is preparing to restore the N4 database from a recent backup. Before initiating the restore, what is the most important prerequisite to verify?

- ☐ A That at least one user is actively using N4 so the restore can be observed in real time
- ☒ B That the backup file is present, readable, and from a version compatible with the N4 application version being restored to
- ☐ C That the workstation screensavers have been disabled on every client
- ☐ D That the network switches have Spanning Tree disabled

ANSWER B

WHY A restore is only viable if a valid, readable backup exists and its version is compatible with the target N4 application version. Having active users during a restore would actually be harmful (users should be out of the system), and screensaver or Spanning Tree settings are unrelated to a database restore.

QUESTION 7

SINGLE CHOICE

An IT administrator notices that the N4 application server is responding but performance is slow, and operations suspects a service may have stopped. What is the correct first action to confirm the health of N4 services?

- ☐ A Reboot the database server immediately
- ☐ B Reinstall the N4 client on every workstation
- ☒ C Check the N4 service / process status on the application server and review the N4 server logs for errors
- ☐ D Reformat the workstations' local drives

ANSWER C

WHY The first step when N4 is unresponsive or slow is to check whether the N4 services/processes are running on the application server and to read the N4 server logs for indications of failure. Rebooting the database, reinstalling clients, or reformatting workstations are drastic, destructive actions that should only follow proper diagnosis.

QUESTION 8

SINGLE CHOICE

Which statement best describes how N4 permissions are granted to end users?

- ☐ A Permissions are hard-coded per workstation and cannot be changed
- ☒ B Permissions are granted through roles (or groups), and users receive permissions by being assigned one or more roles
- ☐ C Permissions are inherited automatically from the host operating system's local group membership only
- ☐ D Permissions are granted by editing rows directly in the N4 database with a text editor

ANSWER B

WHY N4 uses a role-based model: permissions are defined on roles/groups, and users gain access by being assigned those roles. Direct OS group inheritance and direct database edits are not the supported model for granting N4 permissions.

QUESTION 9

SINGLE CHOICE

When deploying the N4 client to multiple operator workstations in a terminal environment, what is the recommended distribution method for client configuration (host connection settings, etc.)?

- ☐ A Manually edit the registry on each workstation every morning
- ☒ B Use the supported N4 deployment/configuration mechanism to push the client and host connection profile to the workstations centrally
- ☐ C Email a zipped configuration folder to each operator and ask them to copy it into place
- ☐ D Print the configuration on paper and tape it to each monitor

ANSWER B

WHY N4 supports a centralized deployment/configuration mechanism for the client so that the application and its host connection profile can be installed and updated consistently across many workstations. Manual registry edits, emailed zips, and printed configs are unreliable, unsupported approaches.